



You'll find us in the heart of downtown Richmond, just steps away from shopping malls, restaurants and entertainment venues. Within walking distance to the hotel, is the Canada SkyTrain service to downtown Vancouver. Should you find yourself in need of some self-quarantine, rest-assured the Hilton Vancouver Airport is here to assist.

#### Introducing Hilton CleanStay™

The safety of our guests and Team Members has always been our top priority. With our new Hilton CleanStay™ program with Lysol protection, consistent delivery of elevated cleanliness standards will be evident, to ensure every stay is safe and clean.

[CLICK HERE FOR MORE DETAILS](#)

#### HILTON VANCOUVERAIRPORT

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#### SPECIAL RATES

**\$149.00 CAD** plus taxes per night,  
Based on single occupancy over a 14+ night stay

**\$199.00 CAD** plus taxes per night,  
Based on single occupancy over a 1-13 night stay

*Rates valid for reservations made on or before  
September 30, 2020.*

*Rates are subject to availability at time of booking.*

[\*\*CLICK HERE TO BOOK\*\*](#)

#### AT A GLANCE

- Complimentary airport shuttle
- Complimentary high-speed WiFi
- Large and comfortable one-bedroom suite, perfect for long stays
- Special Meal Plan
- Earn DOUBLE Hilton Honors points
- Pool and Business Centre



## HILTON CleanStay™ with Lysolprotection

- Hilton CleanStay Room Seal to indicate guest rooms have not been accessed since they were cleaned
- Increased focused disinfection of top 10 high touch areas in guest rooms like light switches and door handles
- Increased cleaning & disinfection frequency in all areas
- Disinfecting wipes at entrances and high traffic areas
- Enhanced cleaning & operational changes to restaurants, bars, in-room dining, fitness centre
- Reduced paper amenities in rooms
- Contactless check-in and check-out with Digital Key
- Evaluation of new technologies like electrostatic sprayers with disinfecting mist and ultraviolet light
- Enhanced Team Member safety with personal protective equipment and enhanced training & protocols



## OUR ROOMS

Our spacious guest rooms, suites and junior suites feature several bed configurations, all with amenities like Hilton Serenity™ Collection and exclusive Suite Dreams® mattresses and box springs, down-filled comforters and pillows, Wi-Fi access, and more. Of the suites, 169 feature separate bedroom/sitting area, and all feature a large working desk with two data ports.



## EAT AND DRINK

### CAVU KITCHEN BAR

At CAVU Kitchen Bar, we pride ourselves on fun and inspired cuisine. Renown for our popular selection of craft burgers, our on-site dining outlet also offers a great range of refreshing cocktails, local wines and international and domestic beers.

## LOCATION & TRANSPORTATION

We are located in the heart of vibrant Richmond and just minutes from the Vancouver International Airport. We are a stone's throw away from two major shopping malls, a grocery store and a variety of restaurants.

We offer a complimentary shuttle to and from YVR and South Terminal, and are within walking distance of the Canada Line SkyTrain station with direct connectivity to downtown Vancouver.



## HILTON HONORS PROMOTION

Earn **DOUBLE POINTS** on your stay at the Hilton Vancouver Airport, completed on or before **December 31<sup>st</sup>, 2020**.





# INTERNATIONAL ISOLATION MEAL PLAN

A special menu has been created to enhance the comfort of your stay. When you are ready to order your meal, please dial "0" on your in-room telephone. On a side note; it is always safe to drink the tap water in the guest room.

Your meal order will be delivered to your guest room, along with disposable cutlery/crockery. Our associates will knock on your door and leave your meal on the floor outside your room. When you are finished, you may place your garbage outside your guest room door in the plastic bag provided. Please dial "0" on your in-room telephone if you require any assistance. If you have any allergies, please inform the hotel prior to making your order.

We hope you enjoy your meal.

| BREAKFAST SET MENU   |  | A + B = \$12.50 (CAD\$)  |
|--|--|--|
| 6:30 AM – 11:00 AM   |  | + 15% SERVICE CHARGE + 5% GST  |
| A - Main   |  | B - Beverage   |
| <b>A1 - TWO EGGS BREAKFAST</b><br>two eggs any style, cured bacon or pork sausage, hash browns                         |  | B1 – Apple Juice<br>B2 - Orange Juice<br>B3 - Cranberry Juice<br>B4 - Grapefruit Juice |
| <b>A2 - HOUSE OMELETTE</b><br>choice of three toppings: onions, peppers, tomatoes, ham, cheddar, hash browns           |  |  |
| <b>A3 - PANCAKES</b><br>maple syrup, whipped butter, cured bacon or pork sausage                                       |  |  |
| <b>A4 - BREAKFAST SANDWICH</b><br>fried egg on english muffin, double smoked bacon, melted cheddar cheese, hash browns |  |  |
| <b>A5 - BLT SANDWICH</b><br>bacon, lettuce, tomatoes, mayo, sourdough bread, hash browns                               |  |  |
| <b>A6 – STEEL CUT OATMEAL</b><br>nuts, dried fruits, brown sugar, traditional cream or almond milk                     |  |  |

# INTERNATIONAL ISOLATION MEAL PLAN

## LUNCH SET MENU

11:00 AM – 4:30 PM

**C + D = \$14.50 (CAD\$)**

**+ 15% SERVICE CHARGE + 5% GST**

| C - Main   | D - Beverage   |
|--|--|
| <b>C1 – CAESAR SALAD WITH CHICKEN</b><br>romaine lettuce, croutons, parmesan cheese, creamy garlic dressing, grilled chicken breast                              | D1 - Coke<br>D2 - Diet Coke<br>D3 - Sprite<br>D4 - Iced Tea<br>D5 - Ginger Ale<br>D6 - Bottled Water |
| <b>C2 – TRADITIONAL BURGER</b><br>6oz beef patty, dijon mayo, lettuce, tomato, onion, pickle, french fries   |  |
| <b>C3 – BBQ CHICKEN BURGER</b><br>grilled chicken breast, swiss cheese, bbq sauce, mayo, lettuce, tomato, onion, pickle, french fries                            |  |
| <b>C4 – 1 PC FISH &amp; CHIPS</b><br>battered cod fillet, tartar sauce, coleslaw, lemon wedge  |  |
| <b>C5 – QUESADILLA (VEGETARIAN)</b><br>corn & black bean, jack cheese, pico de gallo, sour cream, french fries   |  |
| <b>C6 – CHICKEN FINGERS AND FRIES</b><br>3 pc chicken strips, plum sauce, french fries   |  |
| <b>C7 - THAI RICE BOWL (VEGETARIAN)</b><br>bok choy, peppers, shiitake, peas, carrot, roasted peanuts, coconut crumble, tangy slaw, red thai curry, jasmine rice |  |



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# INTERNATIONAL ISOLATION MEAL PLAN

## DINNER SET MENU

4:30 PM – 10:00 PM

**E + F = \$25.00 (CAD\$)**

**+ 15% SERVICE CHARGE + 5% GST**

| E - Main   | F - Beverage   |
|--|--|
| <b>E1 - GRILLED CHICKEN PRIMAVERA</b><br>spaghettini pasta, fresh vegetables, cream sauce, parmesan cheese, garlic bread   | F1 - Coke<br>F2 - Diet Coke<br>F3 - Sprite<br>F4 - Iced Tea<br>F5 - Ginger Ale<br>F6 - Bottled Water |
| <b>E2 - BUTTER CHICKEN</b><br>rice, naan bread   |  |
| <b>E3 - STEAK FRITES</b><br>6 oz flat iron steak with fries, maître de hotel butter, ketchup   |  |
| <b>E4 - LOADED BURGER</b><br>6oz beef patty, armstrong cheddar, cured bacon, dijon mayo, lettuce, tomato, onion, pickle, brioche bun, french fries               |  |
| <b>E5 - THAI RICE BOWL (VEGETARIAN)</b><br>bok choy, peppers, shiitake, peas, carrot, roasted peanuts, coconut crumble, tangy slaw, red thai curry, jasmine rice |  |
| <b>E6 - BRAISED BEEF SHORTRIB</b><br>whipped potatoes, peas & carrots, steak mushrooms, jus  |  |
| <b>E7 - GRILLED SALMON</b><br>whipped potatoes, market vegetables, sauce meuniere (brown butter)   |  |

## MEAL PLAN DAILY TOTAL

**\$52.00 (CAD\$) + 15% SERVICE CHARGE + 5% GST**







# Clean and Ready For you

## Hilton CleanStay Room Seal

When you open your door for the first time at the Hilton Vancouver Airport, the Hilton CleanStay seal gives you the confidence to know your room has been thoroughly cleaned and disinfected.

## Digital Key

Looking for a contactless arrival? Our hotel is Digital Key enabled, so you can check in, choose your room, and unlock your door all from your Hilton Honors app without ever needing to stop by the front desk.

## Team Members

We are providing Team Members with equipment, enhanced training and new operational standards for cleaning guest areas, all designed to protect their well-being while continuing to deliver unmatched Hilton hospitality.

## Enhanced Cleaning

We want you to feel confident when you stay with us. That's why you may notice us cleaning and disinfecting our public areas more often as well as providing additional hand sanitizers and disinfecting wipes throughout the hotel.

## Physical Distancing

As you walk through the lobby, you'll notice the seating has been arranged to accommodate physical distancing. Signage encouraging physical distancing will also be placed throughout our key traffic areas.



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### PRE-ARRIVAL MESSAGING

You will receive pre-arrival communications with your reservation details and an explanation of the CleanStay program.

1

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### CONTACTLESS & ENHANCED CHECK-IN

Honors members can use Digital Check-In and Digital Key through the Hilton Honors app to bypass the front desk and go straight to your room. Non-Honors guests will notice enhanced cleaning and hygiene standards at the front desk.



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### LOBBY SEATING, SIGNAGE & ENHANCED CLEANING

As you walk through the lobby, you'll notice that seating has been arranged to accommodate social distancing. You will see our team members cleaning and disinfecting the lobby more frequently. Signage encouraging social distancing and explaining the CleanStay program will also be placed throughout the lobby.

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### ELEVATOR CLEANING & SANITATION STATION



As you approach the elevator, you will see a hand sanitizing and disinfecting station for added peace of mind. Additionally, you'll notice that elevators are being cleaned more frequently, with disinfecting wipes available for your use.

5

### GESTURES OF HOSPITALITY



Along the way, you may encounter team members welcoming you and demonstrating hospitality while staying respectful of social distancing.

6

### CLEANSTAY ROOM SEAL

As you approach your room, you'll see that it has been sealed by housekeeping after deep cleaning and disinfection. The seal confirms no one has accessed the room since being cleaned.



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### DEEP-CLEANED ROOM



As you move through your room, you will see a clean top of bed that has been washed at high temperature after every stay (a long established Hilton standard), messaging on mirror clings that outlines extra cleaning and disinfection for "high-touch areas," a sealed TV remote control and disinfecting wipes. You will also notice that printed collateral and materials have been removed from the room.

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### FITNESS CENTER



When you visit the fitness center, you will notice that the equipment has been arranged to accommodate social distancing. You'll also see increased availability of disinfectant wipes with signage on proper use.

8

### FOOD & BEVERAGE EXPERIENCE



For meals and beverages, you will experience seating arranged to accommodate social distancing, order from sanitized (or single-use) menus, and notice special attention to cleanliness and hygiene. Certain of our hotel brands will feature to-go breakfast offerings to minimize contact. If you order room service, you will experience contactless delivery, with orders and single-use serveware placed outside your door.

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### HOTEL SHUTTLE



If you use the hotel shuttle, you will see disinfectant wipes and communications that outline the frequency of shuttle interior hot-spot disinfection and cleaning by the driver.

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### CONTACTLESS CHECK-OUT



When it's time to check-out, you can do so either directly through the Hilton Honors app or simply by calling the front desk.